

# Renan Makoto

Toronto, ON

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Portfolio: <https://renanmakoto.com>

LinkedIn: <https://linkedin.com/in/renanmakoto>

GitHub: <https://github.com/renanmakoto>

## Experience

Tech Support/Administrative Assistant at Hansa Language Centre (September 2023 to Present)  
Managed email communications, ensuring efficient response to inquiries and requests. Processed payments with attention to accuracy and timeliness. Delivered phone support to clients, diagnosed and resolved tech issues for, resolving issues within an average of 5 minutes.

Barista at Starbucks Coffee Canada (April 2023 to September 2023)

Delivered comprehensive customer support, achieving high levels of satisfaction. Maintained a welcoming and clean store environment, contributing to a positive customer experience. Handled cash transactions and payments, ensuring accuracy and efficiency.

## Skills

Linux

JavaScript

NoSQL (MongoDB)

BASH

Node.js

SQL (MySQL)

HTML

React Native

CSS

React

## Certification

The Linux Foundation - LFEL2001: Interacting with REST and HTTP-based APIs (August 2023)

Google IT Support (May 2023)

## Education

George Brown College - Computer Programming and Analysis

Advanced Diploma (January 2024 to present)